



*We take it personally*



Ref: HKG-2007-13

11<sup>th</sup> June 2007

## **ANNOUNCEMENT**

### **Various means in obtaining Waybills**

Dear Customers,

In our continuous effort towards enhancing customer's convenience, we are pleased to inform you that, from now on, you can obtain the copy of your Waybills by choosing any one of the following eServices:

Option 1 – Via Fax

Option 2 – Via Email at your designated email address

Option 3– Via Internet with online access at any time anywhere

For Option 2 & 3, all you need to do is to register with [www.cargosmart.com](http://www.cargosmart.com) to activate the feature. Should you require assistance, you can contact our Customer Service representatives by emailing [hkgcsd@oocl.com](mailto:hkgcsd@oocl.com) or calling our hotline at 2506 6666.

You can settle your charges of the related B/Ls through various payment methods followed by faxing us the bank pay-in slip. Direct Bank-in Cash or Cheque to our designated bank accounts or mail us the cheque payment prior to the payment due date (*on or before 7 days after vessel sailing*). Details of the payment method can be found at <http://www.oocl.com/hongkong/eng/localinformation/localnews/2007/11Jun0701.htm>.

By simply adopting the above approach, you can save your time and effort without visiting our counter now. To support the environmental protection, **Waybills will NOT be issued at our counter office** from 1<sup>st</sup> July, 2007 onwards.

Should you have any queries, please feel free to email us at [hkgcsd@oocl.com](mailto:hkgcsd@oocl.com) or call our hotline at 2506 6666. For more information, please visit our website <http://www.oocl.com>.

*p.s. If you don't want to receive this kind of fax in future, please either fax back this note to 852 - 2506 1063 and indicate your fax no. \_\_\_\_\_ on this slip OR simply call our local office .*