

28th Feb 2017

Dear Sirs,

Subject: Engine Problem – Vessel Star River Voyage 002S

Dear Valued Customer,

We regret to inform you that the vessel “Star River” voyage 002S suffered engine breakdown at Nagoya terminal. The appointed local technicians are now on board the vessel investigating the vessel and accessing the duration required for repair work.

To avoid the further delay of the schedule, all the onboard containers will be discharged at Nagoya terminal and connected to another vessel to the intended destination. We will keep you updated when the cargo arrangement is available.

This letter is entirely without prejudice to any and all rights, defences, limitations and immunities of the carrier under the contract of carriage and/or otherwise afforded all of which are expressly reserved.

Yours faithfully

Customer Service Department

OOCL India Private Limited

(This is an electronic letter. No signature is required)