

30 October 2013

Re: November 1 to 2, 2013 – Non Working Holiday

Dear Valued Customers,

Please be advised that all BDO branches will be closed on November 1 to 2, 2013 in observance of All Saint's and Souls Day. In this regard, please settle your outstanding charges on or before October 31, 2013. We will request BDO One Ecom branch to accept your payments up to 5:00 PM on October 31, 2013.

If you require more information, please do not hesitate to contact our sales and customer service representatives. For complete contact lists, you may refer to the following link:
<http://www.oocl.com/philippines/eng/localinformation/localcontacts/Pages/default.aspx>

Thank you very much for patronizing OOCL.

Yours faithfully,

Customer Service Department
OOCL (PHILIPPINES), INC.
(This is an electronic letter. No signature is required)